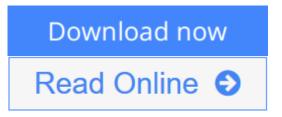


Operations and Process Management

By Nigel Slack, Alistair Brandon-Jones, Robert Johnston, Alan Betts



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Written by best-selling authors in their field, the Fourth Edition of *Operations and Process Management* inspires a critical and applied mastery of the core principles and process which are fundamental to successfully managing business operations.

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- Sales Rank: #683609 in eBooks
- Published on: 2015-07-07
- Released on: 2015-07-07
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